



Activation Fee Credit Rebate Terms Version 1.1

1. Promotional Terms

- 1.1. In order to be eligible for the promotional rebate, you must have 100 active services simultaneously within 30 days of provisioning your Synergy Wholesale account.
- 1.2. The promotional rebate will be provided in the form of a \$99AUD non-refundable credit, applied to the eligible Synergy Wholesale account, pending verification via a support ticket.
- 1.3. You must submit a support ticket within 45 days of provisioning your Synergy Wholesale account, requesting management review eligibility of promotional rebate.
- 1.4. An active service is defined as any of the following products that exist within a single wholesale account:
 - a. cPanel shared web hosting service that is in an Active status;
 - b. Trustwave SSL certificates that have been issued;
 - c. Domain names that are held under with Synergy Wholesale as the listed Registrar, whether via new registration or inbound transfer.
- 1.5. Promotional offer is valid on new accounts provisioned as of December 2016.
- 1.6. Rebate credit will not be processed until a minimum of 31 days after the customer account has been provisioned.
- 1.7. Eligibility requirements, terms, and conditions are subject to change without notice.

If you have any questions about this agreement, please contact our Customer Care team at customercare@synergywholesale.com

This document was last updated on 29 May 2018.

DOCUMENT CHANGE HISTORY

Date	Description of Change	Version
15-12-2016	• Document creation for Synergy Wholesale Pty Ltd	1.0
29-05-2018	• Update to Synergy Wholesale branding	1.1